Totally free Microsoft documents on a variety of subjects. See front page of July newsletter, under Article Index, for link.

Phone call from local number, caller ID showed FAMILY MEDICINE. Since that was similar name to my physician's office, answered the phone and heard a robocall from "Todd" about wellness package being available.

Plug flash drive in computer. Opens in File Explorer to display contents of drive. Don't open any files on flash drive. Click icon to Safely Remove Hardware and Eject Media – closes File Explorer window and indicates Safe to Remove.

Canon laserjet printer. Working fine wirelessly but ISP changed from Charter to AT&T and no longer works. Printer control panel – search for available networks – does not show network. Printer install from computer also does not show network. Manually entering SSID and network password from printer control panel indicates unable to connect. Reset printer so it is not showing any information from previous network, including no I/P address. Was able to install from computer via USB but wants wireless connection so can print from iPad. Network is visible to and can connect from other wireless devices, e.g., iPad, cell phones.

Revo Uninstaller – has four levels of uninstall. Level 2 comparable to Windows uninstall. Level 3 more advanced.

Browsers using https (more secure) Running into places can't go because website not configured correctly for https. Can get there by going into address bar by taking "s" off https but doesn't work all the time. All websites supposed to be switching to https. Some browsers have setting that allows turning off "Always use https"? Probably not good idea to turn off. Usually, if you search google for website it will show the correct one to use.

Microsoft has stopped support for Windows 8 phone.

Newsletter articles – One Drive problems. Is anyone having OneDrive problems? With more than one account, can have problem when sync'ing between computers. Howard using One Drive more since getting Windows phone. Microsoft continues to add more features to One Drive. Can have files only on Cloud/One Drive, not on any computer but can access from all computers through One Drive. Take care when putting confidential information on One Drive.

Inkjet printer don't cost as much upfront, good for pictures. Inkjet printers don't seem to print as many pictures as they used to per cartridge. Cost per print less for laserjet. Color laserjet prints pictures but not at resolution of inkjet. Laserjet cartridges are more expensive but need to be replaced less often.

Is Amazon Prime worth it? Depends on how much you order from Amazon and how quickly you want to receive it. Other advantages to Amazon Prime include Music and Video but only good if you use those features.

Improve battery life – dim screen, turn wifi off when not using wifi, turn Bluetooth off if not using.

Links to the following will be in future newsletter:

Electronic Frontier Foundation – non-profit – biggest concern is security. Shows how companies handle requests from government for information.

Ransomware – we hear about it because most ransomware has been against corporations but it is less than 1% of 600 million unique malicious programs in 2016. Make sure your computer is patches for the latest versions of ransomware. Patches have been issued by Microsoft through Windows Updates.

Malware (Fruitfly) infected hundreds of Macs and remained undetected for years – started before 2014. Possibly targeting OS-X not IOS. Easy to spot but flew under the radar. Apple sends out updates regularly but Apple users need to make sure they are installing updates.

Chromebook seems to not have attacks but certainly not as many. Linux – open source operating system – also doesn't seem to have a lot of problems. Open source software hsd a lot of people looking for security issues plus number of users of open systems are smaller.

Using two factor authentication, especially on financial sites. Two factor is good but still not the solution. Two factor can be used on landline and also on mobile, although there has been discussion that text messaging it not highly secure and may not be best for two factor authentication but change depends on sites that are using two factor establishing better procedures.

National Park Service – senior lifetime passes for \$10 until August 28, then price goes up to \$80. Only good for individual who buys it, may have to show picture ID. Cannot be used by spouse but at that price, worth purchasing one each. If order online, there is an additional \$10 service charge. Not just parks also national seashores, monuments, Bureau of Land Management, Corps of Engineers. May be fee in some cases but will be reduced, possibly half price.

Is there a techie site for finding information? How to Geek; hundreds of pages just on Windows. They are pretty basic and offer step by step with screen shots. TechRepublic, more oriented toward tech support type of individuals.

Old computer: Dell Inspiron, 32-bit, 200Gb hard drive, 2Gb memory, Windows Vista. Initially considered installing Linux in dual boot but all my bootable Linux CDs/flash drives were a few years old. Tried running CubLinux but got error and initial web check appears CubLinux may no longer be available. Had

recently seen article regarding installing Chrome OS. Decided to try Cloud Ready from <u>www.neverware.com</u>. Good instructions for how to create a bootable thumb drive. Initially ran from thumb drive and grandson was impressed with how quickly it loaded and he was able to search. He hadn't used the computer in a while so decided to replace Vista with Cloud Ready. One of the steps is checking if computer is compatible and some computers require special setup. Thiss specific model wasn't listed but there were several Dell Inspirons listed and so far no problems. Had option for installing to dual boot but requires UEFI bios and Windows and computer was too old. Surprised by how quickly it loaded/ran after installing Cloud Ready. Considering installing Cloud Ready in dual boot, on newer computer with UEFI bios.